POST-EVENT RE-ENTRY AND RE-OPENING PROCEDURES FOR ALL PROVIDER TYPES

All Providers MUST:

1) Coordinate with their County Emergency Management Agency (EMA) to obtain permission for re-entry.

2) Coordinate with their County EMA to assess road conditions for re-entry ingress and egress, confirming that routes are open for patient/client transport and emergency services to include access for staffing, repatriation, or a secondary event.

3) Once access is allowed, and within 24 hours of re-entry, appropriately credentialed facility staff should conduct a full facility damage assessment, that includes structural, environmental, and operational status and safety check of the facility.
   a. If no limitations are noted in the facility damage assessment, notify Healthcare Quality of the facility's intent to resume normal operating conditions within 24 hours.
   b. If any limitations are noted in the facility damage assessment, CONTACT DHEC HEALTHCARE QUALITY BEFORE PROCEEDING TO REMEDY ANY IDENTIFIED ISSUES, including, but not limited to:
      • Damage or impairment to the physical facility that reduces services or capabilities,
      • Staffing issues that prevent a return to normal operating conditions,
      • Environmental conditions that impair operational capacity.

Repatriation:

1) A facility's evacuated patient population may not be repatriated in a timely manner and will be dependent on the prior commitments of your contracted transportation vendors.

2) Prior to engaging in repatriation activities, a facility should:
   a. Contact all patient receiving facilities to assess the status of all transferred patients/clients.
   b. Contact all contracted transportation providers to assess availability.
   c. Contact DHEC Healthcare Quality with established repatriation timeline and associated census information.

Contact Information for Healthcare Quality and the DHEC Agency Coordination Center (ACC):

1) Healthcare Quality
   a. Email: ACC-HQ@dhec.sc.gov
   b. Telephone: 803-898-3685 or 803-898-3686

2) DHEC Agency Coordination Center
   a. Email: ACC-SituationUnit@dhec.sc.gov
   b. Telephone: 803-898-3683